

3818 Fuqua Street
Houston TX 77047
Tel: 713.661.6267
Fax: 713.734.1924
Web: www.Naturesort.com
E-mail: Info@naturesort.com



Bamboo Composite Decking Board and Tiles limited 20 year Warranty

Naturesort decking boards and tiles are guaranteed against any manufacturers defect, including serious splitting, cracking or damage caused by insects, rot corrosion, fungal decay, or any physical polymer breakdown, for a period of twenty (20) years from the original date of purchase, warranty include the color stability, durability, resistance to moisture & termites, UV resistance, in terms of normal & correct using.

Naturesort will do negotiation with the customer and will to be responsible for the quality problem that too far to perform its original function due to the above specified conditions. This warranty is only valid for manufacturers defect, and would be void with especially improper installation. Warranty does not include transportation and delivery problems, installation errors, vandalism, misusing, improper maintenance and any other manually damages, and discoloration problems due to exterior board damage due to shipping or improper handling. Warranty does not include the minimal color variance, slight color fade due to nature factor, the slight distortion, which will not influence the normal function and appearance due to long-term using. Warranty does not include misapplication that disobeys the specialty of WPC, and does not include the problems caused by improper installation.

Naturesort will do even exchanges for all “defected” materials. (“Defects” must be caused by improper manufacturing of the product). Warranty is only valid to the original purchaser and is non-transferable. Proof of purchase dated register receipt) is required for warranty claims.

Naturesort will not be responsible for any consequential damages. We will not be liable for things such as, installation costs, transportation and delivery costs, or time and labor.